



OPERATIONS UPDATE

9.21.2021

NC Fusion Members:

My name is Austin Homan, and I am your Head of Operations for NC Fusion. In case you didn't know, our team is tasked with implementing efficient and effective operational processes to optimize our impact and ensure each of you have a world class experience at our facilities.

In my first newsletter, I will share some operational updates, and fill you in on a few improvements that were made this summer across our various facilities. I'll also introduce our newest team member, and let you know how you can keep in touch with the operations team when you have some great ideas on how we can improve your experience when you visit our parks.

Probably the most exciting news I get to share with everyone is the I-40 bridge construction project at Truist Sports Park is finally nearing completion!

In the coming weeks, the dust will settle, potholes will be filled, the gravel on Twins Way will be gone, and we can finally stop washing our cars after every trip to Truist Sports Park. Paving is scheduled for Monday, September 27. Be sure to read on for more details about this project.

I look forward to seeing everyone out at the fields this fall!

Sincerely,

Austin Homan
Head of Operations

Need to get in touch with someone on the operation team?

Send us an email at facilities@ncfusion.org.



NEW HIRE ANNOUNCEMENT!

Please join me in welcoming
**Jason Petersen, General
Manager for Facilities.**

Jason holds a bachelor's degree in Leisure Services and Recreation Management from UNCG and has over 25 years of progressive experience in managing recreation facilities and programs. Prior to coming on board with Fusion, he most recently served as Recreation and Facilities Director with the Town of Pleasant Garden.



Jason brings a wealth of knowledge to our organization and he is truly passionate about ensuring our facilities are maintained and managed to the highest standards.

Welcome, Jason!

Facility Updates

Truist Sports Park

Paving Project - Twins Way is scheduled to be repaved on **Monday, September 27**, pending weather. Twins Way will be closed to vehicular traffic until 4pm that day, but have no fear, training will be on as scheduled the evening of the 27th. Please do your anti-rain dances!

Traffic in the Park - With our new neighbors (Rise Indoor Sports), we recognize that traffic has increased throughout the park. Below you will find a map highlighting designated parking areas, designated pedestrian walkways and crosswalks, and a new traffic flow through the parking lot near the clubhouse and entrance to Rise. ***NOTE:** Please **do not** park under the I-40 bridge. This area will eventually become parking, but we are not approved to park there until the construction company receives their notice of acceptance from NCDOT (likely sometime in late October).



One of our core values at Fusion is Development - We believe that we can always improve, and our new operations team takes this value to heart. If you ever have a concern that you'd like to express, or if you have a recommendation for an improvement, or if you just want to tell the operations staff what a great job they are doing, you can do so by sending an email to facilities@ncfusion.org. We appreciate your feedback!

Parking Lot Lighting – Later this fall, we are having new parking lot lighting installed in the main parking lots near the clubhouse. If any of you have been on site when the ballfield lights go out, you know it gets really dark, and with the increased traffic from Rise, we feel this investment in lighting will only make the parking lot safer for everyone.

Facility Cleanliness – Recently, our operations team has been focusing on facility organization and cleanliness. We've adjusted the frequency of cleaning in the restrooms, we've pressure washed the building and surrounding amenities and pavement, cleaned up old soccer goals and nets, and installed new chain link fencing along turf fields 4 & 5. Our project list seems to be never ending across all our facilities, but we will continue to chip away on facility improvements throughout the year to ensure our membership has a world class experience every time you show up to one of our parks.

Coming Soon – We will be working with the Town of Bermuda Run on conducting a pedestrian flow and traffic study of the park. The purpose of the study is for us to receive professional recommendations on ingress and egress efficiencies, effective use of parking lots, speed limits, designated pedestrian flow and crosswalks, way finder signage, etc. While this study sounds really boring, it will help us find efficiencies, but more importantly, ensure our families have a safe and positive experience even during our busiest weekends. We will also be looking to replace the split rail fencing to create a more inviting experience as you travel along Twins Way. Let me know if you own a fence company or have any contacts who would be willing work with us on a fence project in the future!

Bryan Park

Overseeding – Overseeding will occur at Bryan Park the first couple weeks in October, so some schedule changes may occur. We appreciate your patience and understanding in advance!

Restrooms – We have worked to make the restroom facilities near the stadium and Annex more welcoming by fixing the various leaks, painting floors with an epoxy, and fixing broken stall doors. The restroom facility near fields 12/13 is also operational again.

Kernersville YMCA

Playing Surface – The summer, our maintenance team focused on the quality and condition of the playing surface at the Kernersville YMCA. Although we are somewhat limited without an irrigation system at this location, fortunately mother nature helped this summer.

Other Facilities

Fixin' Things Up – The focus this summer was on fixing goals, putting new nets on goals, organizing, and getting inventory of what we have. We will continue to find ways to improve our facilities to produce a high-quality experience for all who visit our facilities, regardless of where they are in the Triad. Again, our projects list will be never ending, but we are up to the challenge.

The operations team was formed as a result of Fusions 10-year strategic plan. In the strategic plan, the operations critical success factor is to implement efficient and effective operational processes to optimize our impact. While our team may be small, we are mighty, and we are committed to finding ways to be more efficient, be more effective, and ultimately help make Fusion the model sports club in North Carolina and beyond.